

Date of Notice: 15th March 2020

RE: Coronavirus (COVID – 19) & Order Postponement Notice

We are all currently facing hard times due to the Coronavirus pandemic which has made event being postponed.

All deposits are non-refundable or transferable but due to the current situation, we would allow clients to postpone their event(s). However, we would confirm if your event could be postponed case by case but you don't automatically qualify for postponement.

Clients are advised to speak to a member of our management team before postponing their event(s) as all event postponement is subject to our availability.

We would transfer your funds on account to the new date. Please note that we would be allowing clients to postpone their date up to 1 year from your original event booking date. If later than this date, you will lose your deposit.

Further, we won't be able to guarantee that the pricing of your current order placed with us would remain the same at the time of the new event date. This would need to be assessed near the time as we already have suppliers increasing their prices. We would aim to keep the same price but once again this cannot be guaranteed.

If a client decides to cancel their event, then you would lose your deposit. Please refer to our terms and conditions on our website. (www.dipsfoods.com)

Due to government guidelines and the safety of Dips Foods Staff and any third party staff hired via us, we reserve the right not to provide this service. (for example kitchen staff/service for live onsite cooking)

Due to the current situation caused by Coronavirus pandemic and government announcements, we advise clients to speak to us directly as we may not be able to update this document constantly.

Please note we the management reserves the right to remove this postponement notice at any time.

If you do postpone or cancel your order with us, you agree to the above in full.